

WATER RESTRICTIONS

It's that time of year again and temperatures are rising, and so is the water demand. Each summer, Pennichuck implements water restrictions to protect the integrity of the water supply, ensure sufficient water for domestic use, and maintain fire protection capabilities for our communities.

Water restrictions are an important part of preserving water resources, and without these seasonal measures, local water systems could become depleted. Which is why it's important to understand how and why water restrictions are implemented.

Why Are Water Restrictions Implemented?

- Low precipitation levels
- Reduced water supply availability
- Limited pumpage capacity

Water Restriction Levels

- Level 1: Odd/Even Lawn Watering
- Lawn watering is permitted on odd or even days, based on your house number.
- On non-watering days, all other outdoor water use is prohibited, except:
 - Handheld hoses for watering flower or vegetable gardens
 - Filling kiddie pools (maximum depth of 12")
- Level 2: Two Days Per Week Outdoor Water Use
- Lawn watering is permitted between 5 a.m. and 8 a.m.
- Odd-numbered houses: Mondays and Thursdays
- Even-numbered houses: Tuesdays and Fridays
- All other outdoor water use is prohibited on non-assigned days, except:
 - Handheld hoses for watering flower or vegetable gardens
 - Filling kiddie pools (maximum depth of 12")

- Level 3: One Day Per Week Outdoor Water Use
- Lawn watering is permitted one day per week between 5 a.m. and 8 a.m.
- All other outdoor water use is prohibited on non-assigned days, except:
 - Handheld hoses for gardens
 - Kiddie pools (up to 12" deep)
- Level 4: Total Outdoor Water Use Ban
- All outdoor water usage is strictly prohibited.
- The only exceptions:
 - Handheld hoses for flower and vegetable gardens
 - Kiddie pools no deeper than 12"

What Happens If Restrictions Are Violated?

Failure to comply with the water restrictions could result in disconnection of your water service. We encourage all customers to take these guidelines seriously to help protect our shared water resources.

Not Sure What Restriction Applies to You?

In early May, postcards were mailed to notify customers of any applicable water restrictions. If restrictions change during the year, updated postcards will be sent out. You can also see if you are under a water restriction through My Water System on our website.

For more information on water restrictions, please reach out to our Customer Service team at (800)553-5191, customer-service@pennichuck.com, or visit our website: www.pennichuck.com/water-restrictions-conservation/water-restrictions/

